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Hunter Valley

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Please read these Important Booking Conditions carefully as they apply to all bookings with Sunlover Holidays ('Sunlover Holidays', 'we' or 'us').

HOW TO BOOK

Contact your travel agent, call 1300 738 833 or go to www.sunloverholidays.com.au and request a reservation. All verbal quotes provided are an estimate only and subject to change until written confirmation of the reservation.

PRICES AND CONDITIONS

Prices in this brochure are valid for travel from 1 April 2015 to 31 March 2016, unless otherwise specified. Prices are in Australian Dollars, unless otherwise specified, and include GST where applicable.

All prices are provided as a guide only, are subject to availability at time of booking and may be withdrawn or vary at any time up to 30 days before your departure if any new government surcharges, fees or taxes are introduced or if any existing surcharges, fees or taxes are varied.

If we have to change any part of your booking for reasons beyond our control, for example, an Accommodation Supplier overbooks accommodation, or if there is an increase in taxes or Supplier charges, we will notify you. If any such changes result in your holiday costing more or otherwise being materially different from that originally booked, then you may cancel the booking and we will refund any monies already paid less any charges levied by Suppliers.

CREDIT CARD SURCHARGE

A credit card surcharge will apply when paying by credit card. Please check this fee with us or your travel agent when booking.

PRICES DO NOT INCLUDE

Anything not specifically indicated as being an inclusion.

DEPOSITS AND FINAL PAYMENT

Deposit

A minimum non-refundable deposit of $55 per adult or $110 per booking, whichever is the greater, is required within 7 days of confirmation of your booking, unless otherwise advised at the time of booking. Some Suppliers may impose additional deposit requirements in addition to the minimum deposits stated above.

Final Payment

Full payment of your holiday cost must be made **no later than 30 days** prior to travel, or by sale end date, or by the payment deadline specified in individual package conditions, whichever is earliest. For bookings made 30 days or less prior to travel, full payment of holiday cost is required at the time your booking is confirmed.

Please ensure payments are made by the due dates. If this does not happen, our system will automatically cancel the booking without notice or liability to you.

Only upon payment of the full cost of your holiday do you have a final booking with the Supplier of the relevant good and/or service. In arranging your booking, Sunlover Holidays is acting as the agent of the Supplier of the relevant Product and at no time do you have a contract with Sunlover Holidays.

MINIMUM BOOKING REQUIREMENT

Bookings of less than $150 will incur a service fee of $27 per booking.

AMENDMENT FEES

Any amendment to your booking will incur an amendment fee of $27 in addition to any fees imposed by the Supplier.

CANCELLATIONS AND REFUNDS

Prior to final payment: Your deposit is forfeited.

After final payment: There will be no refund of your deposit, in addition to any fees imposed by the Supplier, which may be up to 100% of monies paid.

After travel: There will be no refund for cancellation once travel has commenced. There will be no refund for unused services unless cancelled prior to travel date, with the exception of OPEN DATED services where the service is unused due to rain for the entire stay. Requests for refunds received more than 6 months after departure date will not be accepted.

RESPONSIBILITY

Sunlover Holidays act as an agent for the Suppliers (Hotels, Tour Operators and other Suppliers) who provide the various goods and/or services (Products). All bookings are subject to the terms and conditions and limitations of liability imposed by each Supplier.

In producing this brochure, we have used information provided by Suppliers. Irrespective of any measures taken by us to ensure the information contained in this brochure is accurate at the time of printing, Sunlover Holidays disclaims and will be exempt from liability in respect of anything misleading, false, incomplete or inaccurate and any errors, misdescription and all associated disappointment, loss, expense, damage, inconvenience, delay, death, shock, illness or injury, however caused.

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MAPS AND PHOTOGRAPHS

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PRODUCT DESCRIPTIONS

Product descriptions and accommodation ratings featured in this brochure are provided by the individual Suppliers. Facilities, features or ratings shown are subject to change at any time. You should check at time of booking for any changes to published information of which we may be aware.

CHILDREN'S PRICES

Children's prices for accommodation featured in this brochure refer to children occupying the same room/unit with at least two adults and using existing bedding. Additional charges will apply if extra beds (including rollaways and cots) are required. Prices for any other combination of children and adults can be obtained when booking.

BONDS

Bonds or credit card imprints are required by Car and Campervan Hire Suppliers and by most Accommodation Suppliers at the time of check-in to cover incidentals and fees not included in your holiday cost.

AIRFARES

A number of airfares can be used in conjunction with your holiday package. All airfares are subject to availability and have special conditions. In most instances airfares must be paid in full at the time of booking and some may be non-refundable.

TRAVEL INSURANCE

Travel insurance is strongly recommended as it may protect you if you cancel your holiday due to unforeseen circumstances.

TRANSFERS

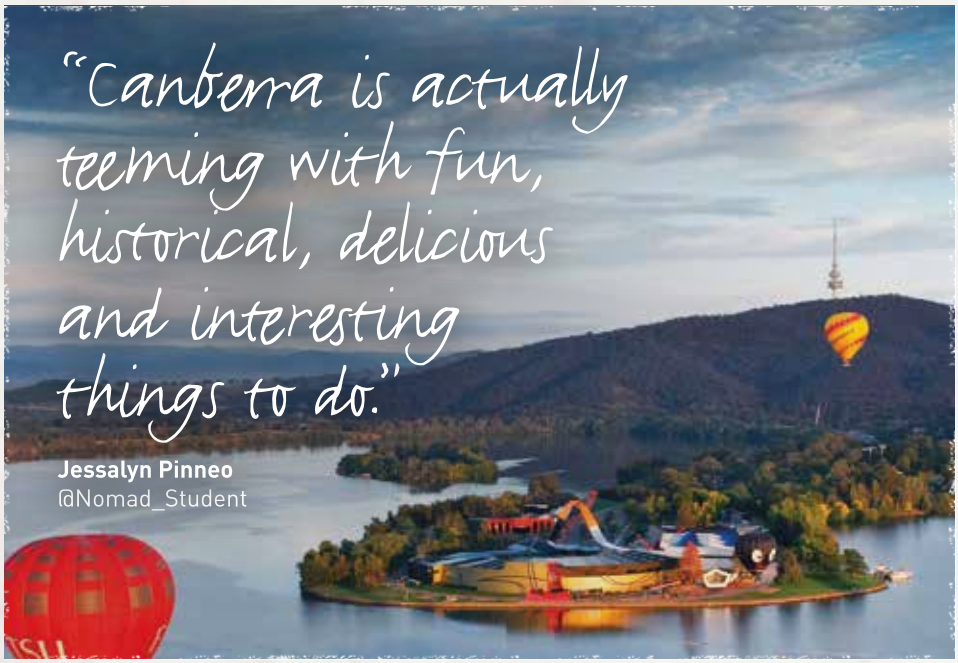
Some Accommodation Suppliers provide courtesy transfers to/from the airport. It is essential that these transfers are pre-booked. Some Tour Suppliers provide complimentary pick up and return to your holiday accommodation.

TOURS

Some tours require a minimum number of passengers to operate. If minimum numbers are not achieved tours may be cancelled at short notice. Additionally, some Suppliers reserve the right to cancel departures for other reasons, including bad weather. Some tours and itineraries may also vary and attractions may be substituted due to seasonal conditions. Sunlover Holidays will not be held liable for a service variation, cancellation, delay or withdrawal, or a Supplier's failure to notify you. A full refund applies for the cancelled tour.

GOVERNING LAW

The Important Booking Conditions contained within this brochure are governed by the laws of Victoria, Australia.



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