

Norfolk Island



Our Favourites

Visit Norfolk Island Museum

Stroll through Old Kingston Town

Enjoy local hospitality with a progressive dinner in island homes

Relax with a picnic at Captain Cook's Monument

Snorkel the coral reef just offshore at Emily Bay



Travel Tips

HOW TO GET THERE

Direct flights operate to Norfolk Island from Sydney and Brisbane with Air New Zealand twice a week, year round. Air New Zealand also operates direct flights from Auckland, once a week year round..

CURRENCY

Australian dollar (AUD). Travellers cheques and most credit cards are widely accepted.

LANGUAGE

English is the official language. Nor'k a unique language derived from the speech of Bounty Mutineers and their Tahitian wives is also spoken.

WEATHER GUIDE

Norfolk Island has a subtropical climate, with a wet season from May to August and the dry season from November to January.

Norfolk Island
Temperature Average (Max. °C)

| | | | | | | | | | | | |
|----|----|----|----|----|----|----|----|----|----|----|----|
| J | F | M | A | M | J | J | A | S | O | N | D |
| 25 | 25 | 24 | 23 | 21 | 19 | 18 | 18 | 19 | 20 | 22 | 23 |

Rainfall Average (mm)

| | | | | | | | | | | | |
|----|----|-----|-----|-----|-----|-----|-----|----|----|----|----|
| J | F | M | A | M | J | J | A | S | O | N | D |
| 87 | 95 | 103 | 125 | 133 | 146 | 142 | 127 | 94 | 86 | 73 | 84 |

FIND YOUR ACCOMMODATION

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Other properties available

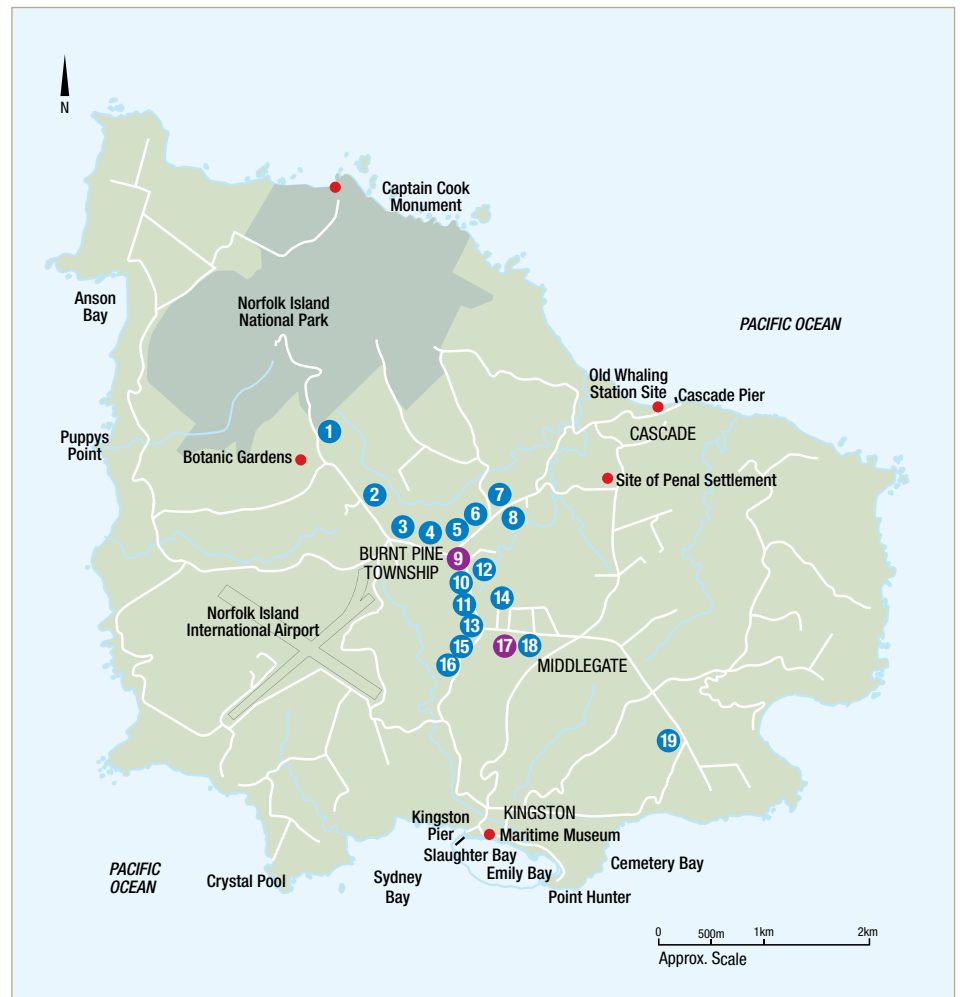
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Fly into Norfolk Island and find yourself in another world. It's a subtropical paradise with a fascinating history and culture, fresh island food, locally produced wine and coffee, all at a pace that's most serene. Everything is so relaxed you'll soon adopt the hassle-free approach the locals have to life.

The people of Norfolk share stories of the island's fascinating history. Hear stories of the Bounty mutineers. Some islanders will even open their homes, with groups of four families hosting progressive dinner parties. Some even speak their own language – a sing-song blend of Old English and Tahitian that is one of the rarest in the world.

Spectacular scenery lends itself to time outdoors. Take your pick from any number of sports, from golf and tennis to lawn bowls or horse riding. See local artisans at work, with an impressive array of weaving and pottery up for sale. You can even learn to hula from the traditional Tahitian descendents to the island.

Add some action to the itinerary. Snorkel or scuba dive the coral reef in some of the clearest waters around. More than 30 dive sites range from the safety of the lagoon to the thrill of open water. Take to the hills for a walk beneath the tallest tree ferns on earth.



Daydreamer Holiday Apartment ★★★☆



30 Grassy Road, Norfolk Island

Daydreamer Apartments is the perfect property for your relaxing Norfolk Island getaway.

The apartments are situated within easy walking distance to the shops, restaurants, national parks, botanic gardens and golf course. The warm and comfortable apartments are set in quiet, landscaped gardens with idyllic valley views.

PROPERTY FEATURES:

- Barbecue area
- Tennis court
- Parking
- Non smoking

ACCOMMODATION FEATURES:

- Patio
- Fan
- Tea/coffee making facilities
- Kitchen with microwave and dishwasher
- CD/DVD player
- Laundry
- Ironing facilities
- Bathrobes
- Hair dryer
- All rooms non smoking

Room serviced every 4 days

Shop 500m

Beach 2.5km

Map page 2 Ref. 2

From **\$140** PER ROOM PER NIGHT*



Includes Return coach transfers from Norfolk Island Airport. Half day Island tour. Use of hire car for duration of stay (conditions apply).

Children 0 to 12 years – \$20 per child per night.

Max capacity 1 Bedroom – 2, 2 Bedroom – 4. **DAYNLK**

*From price based on 1 night in a 1 Bedroom for up to 2 adults, valid 1 Apr 12 – 31 Mar 13.

Governor's Lodge Resort Hotel ★★★☆



Queen Elizabeth Avenue, Norfolk Island

Governor's Lodge Resort Hotel offers Norfolk Island's most exclusive fully serviced cottages set amongst 12 acres of beautiful landscaped sub-tropical gardens incorporating majestic Norfolk Pines. The lodges provide privacy and comfort in tranquil surrounds. Centrally located to the shopping centre, Governor's Lodge Resort presents affordable first class amenities with attentive service.

Relax by the outdoor pool and heated spa or enjoy a game of tennis at the adjoining tennis courts. Experience a delicious meal at the resort's signature fully licensed, fine dining Bailey's Restaurant; situated in the beautifully restored Bailey's homestead. The café located in the outdoor gardens marquee also provides a variety of dining options.

PROPERTY FEATURES:

- Restaurant
- Café ■ Bars (2)
- Room service (limited)
- Pool ■ Spa (heated)
- Library ■ Guest laundry
- Parking

ACCOMMODATION FEATURES:

- Fan ■ Patio
- Limited cooking facilities with microwave
- Cable TV
- Internet access (wireless)
- Ironing facilities
- Hair dryer
- All rooms non smoking

Lodge serviced daily

Shop 500m

Beach 3km

Map page 2 Ref. 17



From **\$223** PER ROOM PER NIGHT*



Children 0 to 12 years – free when sharing with an adult and using existing bedding. Cot free of charge.

Max capacity Executive Lodge/Deluxe Lodge – 3.

Room and Breakfast prices or Room and Car Hire prices also available. **GLRNLK**

*From price based on 1 night in an Executive Lodge for up to 2 adults, valid 1 Apr 12 – 31 Mar 13.

Accommodation

Hibiscus Aloha ★★★☆



Situated in the centre of Burnt Pine and close to shops, restaurants and clubs with spacious self-contained apartments.

Shop 100m
Beach 3km
Map page 2 Ref. 4

Taylors Road, Norfolk Island

PROPERTY FEATURES:

- Pool
- Children's playground
- Barbecue area
- Guest lounge
- Guest laundry
- Internet facilities
- Non smoking

ACCOMMODATION FEATURES:

- Fan ■ Patio
- Kitchen with microwave
- Tea/coffee making facilities
- Ironing facilities ■ Hair dryer
- All rooms non smoking

Room serviced weekly

From **\$150** PER ROOM PER NIGHT*

| | |
|------------------------------------------|---------------------------------------------------------------------------------------|
| Includes | Return coach transfer from Norfolk Island Airport. Half day Discovery Island tour. |
| Children | 0 to 2 years – cot free of charge. 3 to 12 years – \$26 per child per night. |
| Max capacity | Superior 1 Bedroom/Deluxe 1 Bedroom – 3, Superior 2 Bedroom/Deluxe 2 Bedroom – 5. |
| Room and Car Hire prices also available. | |

HIBNLK

*From price based on 1 night in a Superior 1 Bedroom for 2 adults, valid 1 Apr 12 – 31 Mar 13.

Hibiscus Crown ★★★☆



Located just a short drive from the shopping district with self-contained apartments boasting stunning views.

Shop 700m
Beach 4km
Map page 2 Ref. 7

Taylors Road, Norfolk Island

PROPERTY FEATURES:

- Barbecue area
- Guest laundry
- Non smoking

ACCOMMODATION FEATURES:

- Fan
- Patio
- Kitchen with microwave
- Tea/coffee making facilities
- Ironing facilities
- Hair dryer
- All rooms non smoking

Room serviced weekly

From **\$132** PER ROOM PER NIGHT*

| | |
|------------------------------------------|---------------------------------------------------------------------------------------|
| Includes | Return coach transfer from Norfolk Island Airport. Half day Discovery Island tour. |
| Children | 0 to 2 years – cot free of charge. 3 to 12 years – \$26 per child per night. |
| Max capacity | 1 Bedroom – 3, 2 Bedroom – 5. |
| Room and Car Hire prices also available. | |

HCRNLK

*From price based on 1 night in a 1 Bedroom for 2 adults, valid 1 Apr 12 – 31 Mar 13.

Hibiscus Regal ★★★☆



A comfortable and affordable hotel offering self-contained apartments surrounded by beautiful landscaped gardens.

Shop 900m
Beach 4km
Map page 2 Ref. 8

Taylors Road, Norfolk Island

PROPERTY FEATURES:

- Barbecue area
- Guest laundry
- Non smoking

ACCOMMODATION FEATURES:

- Fan
- Patio
- Kitchen with microwave
- Tea/coffee making facilities
- Ironing facilities
- Hair dryer
- All rooms non smoking

Room serviced weekly

From **\$132** PER ROOM PER NIGHT*

| | |
|---------------------|---------------------------------------------------------------------------------------|
| Includes | Return coach transfer from Norfolk Island Airport. Half day Discovery Island tour. |
| Children | 0 to 2 years – cot free of charge. 3 to 12 years – \$26 per child per night. |
| Max capacity | 1 Bedroom – 3. |

HIRNLK

*From price based on 1 night in a 1 Bedroom for 2 adults, valid 1 Apr 12 – 31 Mar 13.

Hibiscus Tudor ★★★☆



An affordable property offering large self-contained apartments and within walking distance to restaurants and shops.

Shop 100m
Beach 3km
Map page 2 Ref. 10

Taylors Road, Norfolk Island

PROPERTY FEATURES:

- Barbecue area
- Guest laundry
- Parking
- Non smoking

ACCOMMODATION FEATURES:

- Fan
- Patio
- Kitchen with microwave
- Tea/coffee making facilities
- Ironing facilities
- Hair dryer
- All rooms non smoking

Room serviced weekly

From **\$142** PER ROOM PER NIGHT*

| | |
|------------------------------------------|---------------------------------------------------------------------------------------|
| Includes | Return coach transfer from Norfolk Island Airport. Half day Discovery Island tour. |
| Children | 0 to 2 years – cot free of charge. 3 to 12 years – \$26 per child per night. |
| Max capacity | 1 Bedroom – 3, 2 Bedroom – 5, 3 Bedroom – 8. |
| Room and Car Hire prices also available. | |

HTUNLK

*From price based on 1 night in a 1 Bedroom for 2 adults, valid 1 Apr 12 – 31 Mar 13.

Pinevalley Apartments ★★★☆



Cascade Road, Norfolk Island

Nestled in tropical gardens and majestic Norfolk Island Pines, Pinevalley Apartments is a boutique property offering spacious fully self-contained apartments. Centrally located to shops and restaurants the one and two bedroom apartments include modern décor and are suited to couples and families.

With a warm and friendly atmosphere this family owned property is the perfect place to stay for your Norfolk Island holiday.

PROPERTY FEATURES:

- Barbecue area ■ Children's playground
- Guest laundry ■ Internet access (wireless)

ACCOMMODATION FEATURES:

- Fan ■ Kitchen with microwave
- Tea/coffee making facilities ■ CD/DVD player
- Washer/dryer ■ Ironing facilities
- Hair dryer ■ All rooms non smoking

Apartment serviced weekly

Shop 200m

Beach 2km

Map page 2 Ref. 6

- Includes** Return coach transfers from Norfolk Island Airport. Half day Island tour. Use of hire car for duration of stay (conditions apply).
- Children** 0 to 13 years – free when sharing with an adult and using existing bedding. Cot free of charge.
- Max capacity** 1 Bedroom – 3, 2 Bedroom – 5. **PINNLK**

*From price based on 7 nights in a 1 Bedroom for up to 2 adults, valid 1 Jun – 31 Jul 12.

SUNLOVER BONUS

FREE Night Offer: Stay 7 nights, pay for 5, valid 1 Jun – 31 Jul 12.

FREE Night Offer: Stay 7 nights, pay for 6, valid 1 Apr 12 – 31 Mar 13.

South Pacific Resort Hotel ★★★☆



Superior

Taylor's Road, Norfolk Island

Set in three and half acres of beautiful gardens, the South Pacific Resort and Hotel is centrally located in the township of Burnt Pine. The resort is within easy walking distance to the town centre and only a short drive to the beach and the historic Kingston precinct.

The spacious rooms are nestled in lush sub-tropical gardens with either garden, valley or ocean views. After a day of exploring the island, enjoy a delicious dinner at the resort's Metcalfe's Restaurant, which offers a different menu every night ranging from à la carte, buffet, theme nights and smorgasbords.

PROPERTY FEATURES:

- Restaurant ■ Café
- Bar ■ Games room
- Room service (limited) ■ Pool
- Spa ■ Guest lounge
- Guest laundry
- Courtesy scheduled shuttle to shopping centre

ACCOMMODATION FEATURES:

- Fan ■ Balcony ■ Tea/coffee making facilities
- In-room movies (free) ■ Cable TV
- Hair dryer ■ Ironing facilities (except Garden)

Room serviced daily

Shop 200m

Beach 2km

Map page 2 Ref. 9



- Includes** Light breakfast daily. Welcome evening drink and canapés every Monday.
- Children** 0 to 12 years – free when sharing with an adult and using existing bedding. Cot/bed charge payable direct.
- Max capacity** Garden – 2, Superior – 3, Deluxe – 4. **SOUNLK**

*From price based on 1 night in a Garden room for up to 2 adults, valid 1 Apr 12 – 31 Mar 13.

Accommodation

Channers On Norfolk ★★★☆



A boutique property set amongst two acres of magnificent gardens with beautiful sea views and a central location.

Shop 100m
Beach 1.5km
Map page 2 Ref. 13

Taylors Road, Norfolk Island

PROPERTY FEATURES:

- Barbecue area
- Guest laundry
- Courtesy airport transfers (available if pre-booked)

ACCOMMODATION FEATURES:

- Verandah
- Kitchen with microwave
- Heater ■ Fan
- DVD player
- Hair dryer
- Ironing facilities

Apartment not serviced during stay (linen change mid-stay for stays of 7 nights or more)

From **\$182** PER ROOM PER NIGHT*

Children 0 to 14 years – \$33 per child per night.
Max capacity 1 Bedroom – 2, 2 Bedroom – 3.

CHANLK

*From price based on 1 night in a 1 Bedroom for up to 2 adults, valid 1 Apr 12 – 31 Mar 13.

SUNLOVER BONUS

FREE use of the Cheryl Tennis Club.

Broad Leaf Villas ★★★



A quaint property perfect to relax and unwind near the heart of town, with a modern, local feel and ambience.

Shop 1km
Beach 2km
Map page 2 Ref. 16

154 Taylors Road, Norfolk Island

PROPERTY FEATURES:

- Barbecue area ■ Guest laundry
- Internet access (wireless)
- Non smoking
- Courtesy airport transfers (available if pre-booked)
- Use of snorkelling equipment and bicycle

ACCOMMODATION FEATURES:

- Balcony ■ Tea/coffee making facilities
- Kitchen with microwave ■ Fan
- Ironing facilities ■ Hair dryer ■ Safe
- iPod docking station

Room serviced weekly



From **\$158** PER ROOM PER NIGHT*

Includes Return coach transfers from Norfolk Island Airport. Half day Island tour. Use of hire car for duration of stay (conditions apply). Local welcome pack.

Children 0 to 17 years – 1 child free when sharing with an adult and using existing bedding.

Max capacity Superior Villa – 3, Deluxe Villa – 5.

BRONLK

*From price based on 7 nights in a Superior Villa for up to 2 adults, valid 1 Jul – 31 Aug 12.

SUNLOVER BONUS

FREE Night Offer: Stay 7 nights, pay for 5, valid 1 Jul – 31 Aug 12.

Honeymoon Offer: FREE bottle of wine.

Cumberland Resort and Spa ★★★



2 Bedroom Executive Spa



Taylors Road, Norfolk Island

This boutique, self-contained resort is located just a short stroll to the shops, restaurants and minutes to the beach and golf course. Relax by the heated swimming pool or indulge in a spa treatment at the onsite day spa.

The luxury one, two, three, four and five bedroom apartments feature en-suite bathrooms to every executive bedroom, with spa baths or massage showers, private sunny verandahs, stainless steel kitchens and heated towel rails.

For groups, try the four bedroom Cumberland Villa, the three and five bedroom spa villas or treat yourself to the White House. A massive five bedroom, private, presidential hillside retreat with 180 degree views of the Pacific Ocean. Also included are a massive outdoor spa, indoor spa, steam and dry saunas.

PROPERTY FEATURES:

- Day spa
- Restaurant (adjacent)
- Barbecue area ■ Pool (heated) ■ Spa
- Sauna ■ DVD library
- Guest laundry
- Internet access (wireless)
- Use of snorkelling equipment and beach towels

ACCOMMODATION FEATURES:

- Fan ■ Barbecue ■ Picnic set ■ Spa bath
- Massage spa shower
- Kitchen with microwave and dishwasher
- CD/DVD player ■ Cable TV
- iPod docking station ■ Hair dryer
- Internet access (wireless)

Room serviced twice weekly

Shop 100m
Beach 1km
Map page 2 Ref. 11



Includes Return coach transfers from Norfolk Island Airport. Breakfast hamper on arrival. Town Orientation tour. Use of hire car for duration of stay (conditions apply).

Children 0 to 11 years – \$95 per child per night.

Max capacity 1 Bedroom Superior/1 Bedroom Executive Spa – 2, 2 Bedroom Superior/2 Bedroom Executive Spa – 4, 3 Bedroom Executive Spa – 6, 5 Bedroom Executive/White House – 10, Cumberland Villa – 8.

CUMNLK

*From price based on 1 night in a 1 Bedroom Superior for 2 adults, valid 1 Apr 12 – 31 Mar 13.

White House

From **\$195** PER ROOM PER NIGHT*



Half Day Orientation Tour



Pinetree's Half Day Tour is a must for every visitor! Visit historic Kingston, Cascade, Longridge and much more. See the famous convict buildings, the beautiful beaches and the island's golf course. Visit the renowned Melanesian Chapel and learn about Norfolk Island's government, laws and lifestyle. Take in the views from Queen Elizabeth Lookout and other scenic spots. Also included in this half day tour is a delicious morning tea in the garden of an historic island home.

INCLUDES:

- Melanesian Chapel
- Queen Elizabeth Lookout
- Morning tea
- Return transfers from Norfolk Island accommodation

Departs: Daily from Norfolk Island accommodation on demand

Duration: 3 hours 30 minutes

PRICE:

| | |
|------------------|------|
| Adult | \$42 |
| Child 3-12 years | \$21 |

PINETREE TOURS

PTTNLK

Breakfast Bush Walk



Choose between a relaxed stroll through One Hundred Acres Reserve or for the more energetic, a leisurely three and half kilometre walk through scenic Mount Bates to Captain Cook Monument. At the end of both walks meet on a cliff top for a delicious breakfast barbecue.

INCLUDES:

- Barbecue breakfast
- Choice of a walk through One Hundred Acres Reserve or a walk through Mount Bates to Captain Cook Monument

Departs: Wed, Sat from Pinetree Tours, Taylors Road at 7am

Duration: 3 hours 30 minutes

PRICE:

| | |
|------------------|------|
| Adult | \$45 |
| Child 3-12 years | \$23 |

PINETREE TOURS

PTTNLK

Island Fish Fry



Enjoy a feast of Island dishes, salads, homemade bread and fresh fried fish, followed by Island desserts and tea and coffee. Enjoy some local entertainment and watch the sun set on Norfolk's beautiful western coastline, Puppy's Point.

This is the perfect way to start your evening before the Mutiny on the Bounty Show or the Sound and Light Show.

INCLUDES:

- 2 course dinner
- Return transfers from Norfolk Island accommodation

Departs: Tue, Thu from Pinetree Tours, Taylors Road at 5pm

Duration: 2 hours 30 minutes

PRICE:

| | SELF DRIVE WITHOUT TRANSFERS | WITH TRANSFERS |
|------------------|---------------------------------|----------------|
| Adult | \$58 | \$67 |
| Child 3-12 years | \$29 | \$34 |

PINETREE TOURS

PTTNLK

Night as a Convict



Join Norfolk Island's most popular dinner and dress up as a convict at Norfolk's only dinner and dance show.

Join in with the Commandant for an evening of gaiety, feasting and singing. Great food! Great fun!

A fun night out for all ages!

INCLUDES:

- 3 course dinner
- Convict performance

Departs: Fri from Pinetree Tours, Taylors Road at 6pm

Duration: 4 hours

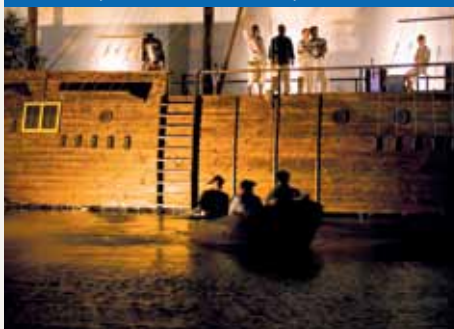
PRICE:

| | |
|------------------|------|
| Adult | \$79 |
| Child 3-12 years | \$40 |

PINETREE TOURS

PTTNLK

Mutiny on the Bounty



See descendants of the mutineers bring the story of the famed 'Mutiny on the Bounty' and historic events to life in a 90 minute show. The re-enactment is performed in an outdoor amphitheater on Norfolk's western coastline and is an event not to be missed!

INCLUDES:

- 90 minute performance
- Return transfers from Norfolk Island accommodation (transfer option)

Departs: Thu from The Salty Theatre at 8pm

Duration: 1 hour 30 minutes

PRICE:

| | SELF DRIVE WITHOUT TRANSFER | WITH TRANSFER |
|------------------|--------------------------------|---------------|
| Adult | \$48 | \$57 |
| Child 6-12 years | \$24 | \$29 |

PINETREE TOURS

PTTNLK

Sound and Light Show



Nightfall at Kingston brings a different mood to the convict settlement. The stillness and the stars are there just as they were before mankind arrived in 1788. However, with dramatic use of real life sounds together with theatrical lighting and costumed actors, the stillness is broken as you witness the decades of Norfolk Island's convict era.

INCLUDES:

- 1 hour performance

Departs: Mon, Wed, Thu, Fri, Sat from Pinetree Tours, Taylors Road at 7:15pm

Duration: 1 hour

PRICE:

| | |
|------------------|------|
| Adult | \$48 |
| Child 3-12 years | \$24 |

PINETREE TOURS

PTTNLK

Important Booking Conditions

Please read these Important Booking Conditions carefully as they apply to all bookings accepted by Sunlover Holidays ('Sunlover Holidays', 'we' or 'us').

HOW TO BOOK

Contact your licensed travel agent who will request a reservation for you. Any verbal quote given is an estimate only of the price, which will be subject to change until written confirmation of the reservation. All reservations are subject to availability.

PRICES AND CONDITIONS

Prices in this brochure are valid for travel from 1 April 2012 to 31 March 2013, unless otherwise specified. Prices are in Australian Dollars and include GST where applicable.

All prices are subject to availability and can be withdrawn or varied without notice. Prices are provided as a guide only and may vary due to changes in surcharges, fees or taxes or due to currency fluctuations. Please check all prices, conditions and information with your travel agent before booking.

The price of your holiday may change at any time up to 30 days before your departure if any new surcharges, fees or taxes are introduced or if any existing surcharges, fees or taxes are varied, even after you have paid all or part of the quoted price of your holiday.

If we have to change any part of your booking for reasons beyond our control, for example, an Accommodation Supplier overbooks accommodation, or if there is an increase in taxes or Supplier charges, we will notify you. If any such changes result in your holiday costing more or otherwise being materially different from that originally booked, then you may cancel the holiday and we will refund any monies already paid less any charges levied by Suppliers.

Some Suppliers may impose conditions that vary from the conditions stated in this brochure. Please ask your travel agent at the time of booking if different conditions apply.

CREDIT CARD PAYMENTS

Prices in this brochure are for payments made by cash. A credit card surcharge will apply when paying by credit card. Please check this fee with your travel agent before booking.

PRICES DO NOT INCLUDE

Anything not specifically indicated as being an inclusion of the package is an additional expense.

DEPOSITS AND FINAL PAYMENT

Deposit

A minimum non-refundable deposit of \$55 per adult or \$110 per booking, whichever is the greater, is required within 7 days of confirmation of your booking, unless otherwise advised at the time of booking. Some Suppliers may impose deposits in addition to the minimum deposits stated in this brochure. A deposit holds services but does not guarantee prices.

Final Payment

Full payment of your holiday cost must be made **no later than 30 days** prior to travel, or by sale end date, or by the payment deadline specified in individual package conditions, whichever is earliest. For bookings made 30 days or less prior to travel, full payment of holiday cost is required at the time your booking is confirmed. Please ensure payments are made by the due dates. If this does not happen, our computer system automatically cancels the booking without notice or liability to you.

Only upon payment of the full cost of your holiday do you have a final booking with the Supplier of the relevant good and/or service. In arranging your booking, Sunlover Holidays is acting

as the agent of the Supplier of the relevant Product and at no time do you have a contract with Sunlover Holidays.

MINIMUM BOOKING REQUIREMENT

Bookings of less than \$150 will incur a service fee of \$27 per booking.

AMENDMENT FEES

A fee of \$27 will be charged for any late booking which necessitates documents being forwarded by Registered Post, Express Post or Courier.

LATE BOOKINGS

A fee of \$27 will be charged for any late booking which necessitates documents being forwarded by Registered Post, Express Post or Courier.

CANCELLATIONS AND REFUNDS

Prior to final payment: There will be no refund of your deposit.

After final payment: There will be no refund of your deposit, in addition to any fees imposed by the Supplier, which may be up to 100% of monies paid.

After travel: There will be no refund for cancellation once travel has commenced. There will be no refund for any unused services, with the exception of SUNFLEX services where the service is unused due to rain for the entire stay. Requests for refunds received more than 6 months after departure date will not be accepted.

RESPONSIBILITY

Sunlover Holidays is not itself an accommodation, transport, tour or event provider. We act only as an agent for the Suppliers (Hotels, Tour Operators and other Suppliers) who provide the various goods and/or services (Products). All bookings are subject to the terms and conditions and limitations of liability imposed by such Suppliers.

In producing this brochure, we have used information provided by Suppliers. Irrespective of any measures taken by us to ensure the information contained in this brochure is accurate at the time of printing, Sunlover Holidays disclaims and will be exempt from liability in respect of anything misleading, false, incomplete or inaccurate and any errors, misdescription and all associated disappointment, loss, expense, damage, inconvenience, delay, death, shock, illness or injury, however caused.

Sunlover Holidays does not control the manner in which Products featured within this brochure are provided. Sunlover Holidays disclaims and will be exempt from liability for anything to do with the supply of such Products. This includes liability (whether as a matter of contract, tort, statute, restitution, or otherwise) for any direct, indirect or consequential loss, liability, claim, cost, expense, proceeding, demand, penalty, disappointment, death, injury, illness, shock, inconvenience or delay. This limitation of liability also applies irrespective of the cause, including negligence of us or a Supplier, withdrawal, cancellation or failure to provide a Product, delay, any variation in the Product, the provision of substitute Products or a change in the Supplier. Without limitation, we will not be responsible if the Product is not available due to inclement weather conditions or other Acts of God, civil disturbances, fire, floods, acts of Government or any other authorities, accident to or failure of machinery or equipment or industrial action.

MAPS AND PHOTOGRAPHS

Maps and photographs are included for general information. Hotel room photographs are representative only and actual rooms occupied may vary in décor and inclusions from those shown.

Some images used in this brochure are supplied courtesy of The World of Norfolk.

PRODUCT DESCRIPTIONS

Product descriptions and accommodation ratings featured in this brochure are provided by the individual Suppliers. Facilities, features or ratings shown are subject to change at any time. You should check with your travel agent at time of booking for any changes to published information of which we may be aware.

CHILDREN'S PRICES

In most cases, children's prices for accommodation featured in this brochure refer to children occupying the same room/unit with at least two adults and using existing bedding. Additional charges will apply if extra beds (including rollaways and cots) are required. Prices for any other combination of children and adults should be obtained from your travel agent.

BONDS

Bonds or credit card imprints are required by Car and Campervan Hire Suppliers, Yacht Charters and by most Accommodation Suppliers at the time of check-in to cover incidentals and fees not included in your holiday cost. Other bonds may apply at certain times of the year. Check with your travel agent prior to booking.

AIRFARES

A number of airfares can be used in conjunction with your holiday package. All airfares are subject to availability and have special conditions. In most instances airfares must be paid in full at the time of booking and are non-refundable.

TRAVEL INSURANCE

Travel insurance is strongly recommended as it may protect you if you cancel your holiday due to unforeseen circumstances. Ask your travel agent for details.

TRANSFERS

Some Accommodation Suppliers provide courtesy transfers from airports/railway stations. It is essential that these transfers are pre-booked. Some Tour Suppliers provide complimentary pick up and return to your holiday accommodation. This service must be confirmed with the Supplier 24 hours prior to departure.

TOURS

Some tours require a minimum number of passengers to operate. If minimum numbers are not achieved tours may be cancelled at short notice. Additionally, some Suppliers reserve the right to cancel departures for other reasons. Some tours and itineraries may also vary and attractions may be substituted due to seasonal conditions. Sunlover Holidays will not be held liable for a service variation, cancellation, delay or withdrawal, or a Supplier's failure to notify you.

GOVERNING LAW

The Important Booking Conditions contained within this brochure are governed by the laws of Victoria, Australia.

To book your Sunlover Holiday, contact your Licensed Travel Agent.

YOUR LICENSED TRAVEL AGENT:

View the complete Sunlover Holidays range at www.sunloverholidays.com.au

TRAVEL AGENT BOOKINGS AND ENQUIRIES:

www.agents.sunloverholidays.com.au

Phone: 13 88 30

Fax: 07 3535 4235

Address: Level 8, 30 Makerston Street, Brisbane, Qld 4000