

# Celebrate Sunlover Holidays 35<sup>th</sup> birthday on Hamilton Island

Simply sell any Sunlover Holidays and Jetstar package in September to earn points to win your place on this incentive\*. Points will be allocated as follows:

#### **1** Point

For every Jetstar domestic ticket issued on Jetstar paper through Air Tickets or self-plate regardless of destination within Australia.

### 1 Point

For every passenger booked on a Sunlover Holidays Jetstar domestic air and land package regardless of destination.

#### **1 Bonus Point**

For every passenger booked on a Sunlover Holidays Jetstar domestic air and land package where the destination is Hamilton Island.

To record your entries, enter OSI: Sabre PNRs: 3OSI JQ SUNLOVER35/CONSULTANT TRIP NUMBER/AGENCY CODE; Galileo PNRs: SI.JQ\* SUNLOVER35/CONSULTANT TRIP NUMBER/AGENCYCODE; Amadeus PNRs: OS JQ SUNLOVER35/CONSULTANT TRIP NUMBER/AGENCY CODE. The agency code is a unique 6 letter code associated with your agency details (only 6 digits required). Your TRIP number is your valid Sunlover/Qantas Holidays TRIP number.







## Trade Incentive Campaign – Sunlover Holidays 35th Birthday Famil Incentive

#### Promotion 01 – 30 September 2017

#### Terms and Conditions:

1. Information on how to enter forms part of the terms and conditions of entry. Acceptance of the prize (or use of any part of the prize) is deemed acceptance of these terms and conditions. 2. The promoter Sunlover Holidays is operated by Sunlover Holidays Pty Ltd ABN 24 113 463 415 of Level 4, West Tower, Brisbane Transit Centre, 171 Roma Street, Brisbane QLD 4000 (PH: 1300 730 039). (Promoter) 3. The Sunlover Holidays 35th Birthday Incentive (The Promotion) commences at 9am (AEST) on 01 September 2017 and closes at 11.59pm (AEDT) on 30 September 2017 (Promotion Period). 4. Entry is open only to Australian residents over the age of 18, who are employed as a full time travel consultant by a fully licensed travel agency physically located in Australia, which sells products offered by the Promoter (Eligible Consultant), excluding directors, management, employees and their immediate families of the Promoter and its related bodies corporate and registered travel companions of employees of the Promoter and its related bodies corporate. 5. To enter, Eligible Consultants must, during the Promotion Period, earn a bank of points ("Points") by booking and paying for Sunlover Holidays Domestic air and land holiday packages between 01 September 2017 and 30 September 2017 or ticketing Jetstar either via self-plate or the Ticket Centre (Air Tickets). 6. To receive an eligible Point on a Jetstar domestic ticket the Eligible Travel Consultants must include the following OSI entry in all Jetstar domestic tickets: Sabre PNRs: 30SI JQ SUNLOVER35/CONSULTANT TRIP NUMBER/AGENCY CODE ii) Galileo PNRs: SI.JQ\* SUNLOVER35/ CONSULTANT TRIP NUMBER/AGENCYCODE iii) Amadeus PNRs: OS JQ SUNLOVER35/CONSULTANT TRIP NUMBER/AGENCY CODE 7. Where the OSI entry asks for the inclusion of the "Consultant Trip Number" and the "Agency Code", this must be the valid Sunlover Holidays/Qantas Holidays TRIP number for the consultant who has made the booking and their Agency Code which is a unique 6 letter code associated with the same consultant's agency. 8. To receive an eligible Point on a Sunlover Holidays booking the Eligible Consultant must book and deposit during the Promotion Period an domestic air and land holiday with Sunlover Holidays either via Sunlover Holidays Agent Site or via the trade telephone number 1300 730 039. 9. Specifically, Eligible Travel Consultants will earn: a. 1 Point for every Jetstar domestic ticket issued on Jetstar paper through Air Tickets or self-plate regardless of destination within Australia. b. 1 Point for every passenger booked on Sunlover Holidays Jetstar domestic Air and Land package regardless of destination. c. 1 Bonus Point for every passenger booked on a Sunlover Holidays Jetstar domestic air and land package where the destination is Hamilton Island. 10. The top 12 Eligible Travel Consultants with the highest points balances will be invited on the Sunlover Holidays 35th Birthday Incentive Famil hosted by The Promoter (Prize) valued at \$1500 per prize and consisting of: 11. a. 1 x return economy class airfare on Jetstar to Hamilton Island, from the nearest capital city, including all airline taxes b. A 4 night mini familiarisation including 2 nights' accommodation in Hamilton Island and 2 nights' accommodation in the Whitsunday area. The room categories allocated will be Run of House, and at the discretion of the accommodation provider's. c. A range of sightseeing and activities as organised by the Promoter 12. There will be 12 prizes awarded in total to the top 12 selling consultants during the promotion period. The maximum total prize value is \$18,000 based on the recommended retail value at the time of printing. The Promoter accepts no responsibility for any variation in the value of the prizes. 13. The Promoter is not responsible for any lost, late or misdirected entries. 14. All transfers, tours, accommodation, all breakfasts, and most dinners will be included whilst in Hamilton Island and the Whitsundays 15. The winners will be determined based on the Eligible Consultants who record the highest number of Points. In the event that two or more Eligible Consultants record an equal number of Eligible Bookings, the prize will be awarded to the Eligible Consultant whose Eligible Sunlover Holidays Bookings together have the highest gross revenue. In the event that there is no winner, a prize is forfeited or remains unclaimed after the Prize Claim Period, the Promoter reserves the right to award the relevant prize to the Eligible Consultant who, during the Promotion Period, has the highest number of Eligible Bookings nationally and has not already been awarded or received a prize.16. In the case of a tied result, the winner will be determined as the entrant/s who reaches the a. Highest number of bookings and the gross revenue. b. 11. The prize winners will be determined at midday (AEST) on Wednesday 04 October 2017 at the offices of the i. Promoter at Level 4, West Tower, Brisbane Transit Centre, 171 Roma Street, Brisbane QLD 4000 (from all entries received during promotion period). 17. The decision in awarding is final and no correspondence will be entered into. 18. The prize winners will be announced by Sunlover Holidays and posted on the Sunlover Holidays Agent Site www.sunloverholidays.com.au on Wednesday 04 October 2017. An EDM will be sent to the trade advising the winners name on Wednesday 04 October 2017 19. Winners will also be notified by phone and in writing by Sunlover Holidays on Wednesday 04 October 2017. 20. Each winner will have 5 working days from the date they are notified that they have won, to accept their prize (Prize Claim Period). Acceptance of each prize requires payment of a \$300.00 participation fee, which is to be paid to the Promoter prior to a prize being issued, and is non-redeemable upon cancellation. Each winner must be able to travel on 15 - 19 November 2017. Each prize must be taken as stated and no compensation will be payable if a winner is unable to use the prize as stated. Prizes are not exchangeable or redeemable for cash or other goods or services. If a winner decides not to take the prize, it will be forfeited. 20. If the Prize Winners are unable to satisfy these promotion terms and conditions or forfeiting or not claiming the Prize in November 2017, the Prize will be awarded to the entrant/s with the next highest revenue. The winner will be determined at Level 4, West Tower, Brisbane Transit Centre, 171 Roma Street, Brisbane QLD 4000, at midday (AEDT) on 02 October 2017, subject to any written direction given under applicable law. Any winner awarded a prize by this method will be notified by phone and in writing by email no later than 5.00pm, 02 October 2017 21. If a prize or any part of a prize cannot, in the Promoter's sole discretion, be provided for any reason, then the Promoter reserves the right to provide an alternative prize or part of a prize (including to an alternative destination) to the same value as that part of the prize being replaced. The prize does not include travel insurance, passports, visas, meals, taxes not included in the price of the ticket, ground transportation or any other costs not specifically stated. Compliance with any health or other government requirements is the responsibility of the Prize winner/s Prize travel is subject to availability at the time of booking. Each Winner will not accrue Airline reward points on the prize travel or accommodation. An upgrade cannot be purchased on airfares with cash or reward points. 22. A prize cannot be transferred to any other person, unless agreed to by the Promoter. There can be no changes made to travel arrangements once tickets are issued. 23. If any act, omission, event or circumstance occurs which is beyond the reasonable control of the Promoter and which prevents the Promoter from complying with these terms and conditions, the Promoter will not be liable for any failure to perform or delay in performing its obligations and the Promoter reserves the right (subject to any applicable law) to cancel, terminate or modify or suspend this promotion. 24. The Promoter and its respective officers, employees, contractors and agents will not be liable for i. any loss, damage or personal injury whatsoever (including but not limited to direct, indirect and ii. consequential loss) suffered or sustained in connection with this promotion, iii. promotion or the use of any prize, except for any liability which cannot be excluded by law (in which case that liability is limited to the minimum allowable by law). 25. Entry details remain the property of the Promoter. The name and photograph of the Winners may i. be used for promotional purposes by the Promoter, unless the Winners otherwise notifies the ii. Promoter at the time of accepting the Prize. Entrants consent to the Promoter using personal iii. information provided in connection with this promotion for the purposes of facilitating the conduct iv. of the promotion and awarding any prizes. Without limiting the foregoing, entrants' personal v information provided in connection with this promotion will be handled in accordance with the vi. Promoter's Privacy Statement, a copy of which is available at vii. http://www.ghv.com.au/privacy-policy 26. The Promoter accepts no responsibility for any tax implications that may arise from the Prize. i. Independent financial advice should be sought.